



Data sheet

Hotel contact information

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Property Commercial Reason:	The Hotel Royal Corin & Lotto Spa Resort
Physical Address:	From La Fortuna, San Carlos 4.5 km west.
City:	La Fortuna, San Carlos
Province:	Alajuela
Country:	Costa Rica
Postal Code:	144-417
Coordinates:	N 10 29.083 W 84 40.870
General manager:	Jennie Aarts Msc
Email:	jennieaarts@royalcorin.com

Hotel Information

Total Room Number:	54
Total Suite Rooms:	12
Property Design:	European
Number of Floors:	5
Number of Buildings:	1
Year of Construction:	2007
Smokers Room:	Yes, exterior area
None Smoking Hotel 100%:	Yes
Charge for violate policy:	\$ 250

Awards

Trip Advisor:	2015 Travelers Choice winner 2014 Traveler's Choice winner 2013 Traveler's Choice winner 2012 Certificate of Excellence 2011 Traveler's Choice winner 2010 Traveler's Choice winner
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Expedia:	Insider's Select 2014 Insider's Select 2012 3th best boutique hotel in the world Insider's Select 2011
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Cameras Affiliations:

Canatur & Camera Hotels in Costa Rica
Ecological Sustainability Certification CST in process.

Location Highlights

La Fortuna belongs to the Province of Alajuela and it joins Arenal Area with Monteverde and Santa Elena Green Reserve which it is part of Puntarenas Province.

The trip to La Fortuna from San José is certainly a short trip but it includes several attractions such as Zarcero.

This is an internationally famous for its typical food and amazing sculptures made of cypress locate at the park in the location.

Visitor will also have the opportunity to know Ciudad Quesada. This city is an important economy point in this region, mostly for its agriculture. Visitor finally will arrive at La Fortuna down Town a very quiet and beautiful down town near to the Arenal Volcano.

This town offers a spectacular view to the Arenal Volcano, one of the most active volcanoes in Costa Rica located just 10 km from la Fortuna.

Sport and outdoor activities are vital part of the attractions in the area such as horseback ridings, fishing tour, kayaking on crystal water, rafting tour, hiking tours, canoeing and canopy tour, and others.

Property is physically joined or next to:

In a Rural Zone: yes
In an Urban Zone: Yes, close bye

Attractions in the area:

Close to places with water: Lake Arenal
Close to Amusement Park: Water Park Kalambú
Close to Spa or Health Center: The Hotel has a Spa inside of the property
Close to a Medical Center: 5 Km

Points of interest close to the Hotel with taxi fare:

From the Hotel to la Fortuna Center: \$8 each way.
From the Hotel to La Fortuna Waterfall: \$15 each way.
From the Hotel to Eco Centro Danaus: \$15 each way.
From the Hotel to the Airport El Tanque: \$15 each way.
From the Hotel to the Hanging Bridges: \$25 each way.

Rooms

Deluxe Rooms, 38 m2

The Resort offers 30 deluxe rooms with king bed and 12 rooms with two queen beds.

Each room has phone in the room and bathrooms, mini bar, Drinkable Water System, Air Conditioning, TV LCD high Definition, safe, wooden furniture, Volcano view balcony, Tempered Glass Doors, Bathroom Vitro Ceramic and hydro jet shower, Wi-Fi access with hotel password provided (internet access is complimentary).

Junior Suite: 67 Square Meters

6 Junior suites with king bed.

Each room has phone in the room and bathrooms, mini bar, Drinkable Water System, Air Conditioning, TV LCD high Definition, safe, wooden furniture, Volcano view balcony, Tempered Glass Doors, Bathroom Vitro Ceramic and hydro jet shower, Jacuzzi with TV, Wi-Fi access with hotel password provided (internet access is complimentary).

Master Suite: 80 Square Meters

6 Master Suites with King bed.

Each room has phone in the room and bathrooms, mini bar, Drinkable Water System, Air Conditioning, TV LCD high Definition, safe, wooden furniture, Volcano view balcony, Tempered Glass Doors, Bathroom Vitro Ceramic and hydro jet shower, Jacuzzi with TV, Wi-Fi access with hotel password provided (internet access is complimentary).

Beds and Bed Clothing

Are there roll away beds available?	Yes
Kind of roll away?	Single Cot
Cribs Available?	Yes
How many?	3
Comforter?	Feather comforter.
What kind of feather?	Goose feather
Additional towels in the room:	Requested by customer.
Pillows Option:	Depending on room type
Bed Clothing:	Hypoallergenic
Sheet Type:	100% Cotton
Thread Count:	420 threads
Mattress Type:	Orthopedic

View from the rooms

Pool View:	Yes, all categories
Garden View:	Yes, all categories
Volcano View:	Yes, all categories
Mountain View:	Yes, all categories

Handicap Access

Number of rooms:	6
Room Access:	Yes
Bed Type:	King
Handicap Parking Area:	Yes
Access to the bathroom/shower:	Yes
Handicap access:	Elevators
Any other signage for handicapped:	Electric Ramp at the Entrance
Handicapped Pool Access:	Yes
Restaurant and other areas access:	yes

Room Characteristics

Air Conditioning:	Yes
In room safety deposit box:	Yes
Black out Curtains:	yes
Desk:	yes
Soundproofed:	Yes
Private Jacuzzi:	In the suites
Hydro jet shower:	Yes
Do the windows open?	Yes
Magnetic / Electronic Keys:	yes
Iron / Ironing Board:	In the hotel.
Alarm Clock:	Yes
DVD Player:	Yes on solicitude
Balcony:	Yes

Other Services Related with the room

Cleaning room available everyday:	Yes
Wake up Call:	yes
Room Service:	6:30 am – 10:00 pm

Bathroom

Bathroom Type:	European Style
Shower Type:	Modern Style / European
Handheld Shower head:	Rain Shower Head
Second Shower complete or medium:	Complete
Shower Amenities:	Body Lotion, Shampoo and soap gel.
Make up mirror / shaving:	Yes
Bathroom amenities :	Body Towels (4), Hand Towel (2), Facial (2)
Hair Dryer:	Yes (1 per each bathroom)
Shower with hydro jet:	yes
Bathroom Telephone:	Yes
Bathrobes:	Yes

Telephone

International phone calls:	Paid
Local Phone Calls paid:	Paid
Direct Dial phone:	Yes

Television

Television Service:	Yes
Size of the Television in inches:	32 inches and 46 inches in suites
High Definition Television:	Yes
Cable Channel number:	80 channels

Food and Beverages Related Services

Mini bar:	Yes
Coffee Maker:	Yes

Hotel Services

Hotel

Royal Corin Hotel & Loto Spa is a Modern Boutique Hotel with 54 rooms. It was built with and exquisite and unique architecture. We offer a peaceful and harmonious environment with the natural wealth of the area, the majestic Arenal Volcano. Each room is equipped luxuriously and has a fantastic view to the volcano.

Thermal Springs Area

Royal Corin has the following facilities on the premises: natural sauna with hot steam from the thermal springs, three hot springs pool, four romantic Jacuzzis. 4 hot water cascades.

The Loto Spa

Our spa is decorated to enhance relief from stress and tension, renewing your body and your mind. The spa has two Jacuzzi with thermal water, a tropical outdoor Jacuzzi, sauna and elegant therapy rooms. Our highly qualified staff provides excellent customer service.

Emperador Restaurant

The resort features five – star international cuisine.

Our professional services guarantee an excellent and delicious menu with a variety of options.

The restaurant opens at 6:30 am till 10:00 a.m.; lunch is served from 12 pm to 4 pm and dinner from 6 pm to 10 p.m. Lunch and dinner are served a la carte.

Internet Access in public areas

Cable Internet (Broadband):	Broadband Internet
Wireless Internet (Speed Broadband):	8 Mega bites
Guest Free Internet Computer:	Yes
Guest Option to print boarding passes:	Yes, for free

Parking Area

Number of parking spaces:	30
Security Guard at Day:	24 hours
Fee or Charge Parking Service:	Free parking
Limited availability:	Yes
Watched Parking Area 24 hours:	Yes
Height Limit in the Parking:	No
Available parking a round:	Yes

Transport

Regular Bus Service and Transportation:	No
Rent a car at the hotel:	Yes
Transport to nearby areas:	Taxi Service
Airport Transport:	Yes

Which tours operators pick up at the hotel directly?

Jacamar Tours, Costa Rica Sky Adventures, Chavez Tours, Pure Trek Canyoning, Wave Expeditions. Almost all the companies provide pick up at the hotel.

Other Hotel Services

Internet Café:	In Lobby
Smoking Area:	Only parking areas
Baby Sitting or Child Care:	Yes
Dry Cleaning Service:	Yes
Wedding Coordinator Service:	Marketing and sale department
Security Guard Service:	Yes
Garden:	Yes
Umbrellas	Yes
Umbrellas and Loungers in the pool:	Yes
Lobby Television:	Yes

F&B Services / Restoration in site

The hotel has a 5 star Mediterranean Style Emperador Restaurant, which has capacity for 120 persons. Breakfast, lunch and dinner are served at this restaurant and in the open air terrace. Breakfast is served from 6:30 am to 10:00 a.m. It could be buffet or a la carte depending on the hotel occupancy. Lunch is served from 12:00 pm to 4:00 p.m. Dinner is based on high quality Mediterranean dishes. Open from 06:00 pm to 10:00 p.m. Previous reservation is recommended.

Bars

The Basalto Wet Bar which is located at the main pool and the Lobby Bar located in the reception. Both places offer a great variety of drinks and snack menu.

Opening hours Basalto:	10:00 am to 10:00 pm.
Type of bar:	Wet Bar
Opening hours Lobby Bar:	10:00 am to 10:00 pm.
Type of bar:	Lobby Bar
Lounge Bar on the premises:	Lava Bar located in the 5 th floor
Opening hours Lava Bar:	With prior reservation

Restaurant

Restaurant Name:	Emperador Restaurant
Restaurant view:	Garden
Meals served at this restaurant:	Breakfast from 06:30 am to 10:00 am Lunch from 06:00 pm to 10:00 pm Dinner from 06:00 pm to 10:00 pm
Free breakfast for customers:	Yes
What kind of breakfast is included?	Buffet Breakfast/ in low season a la carte

Adult breakfast price or extra person?	Included in the room rate
Additional breakfast for children?	Children from 0 to 10 years old do not pay.
Open breakfast for the public:	Yes
Kids menu:	Yes
It is necessary to make reservation:	In high and peak Season

Spa facilities

Spa Name:	Loto Spa
Spa View:	Garden
Turkish bath / Haman at the Spa:	Yes
Jacuzzi at the spa:	Yes, thermal water
Jacuzzis in spa garden:	Yes, thermal water
Sauna at the Spa:	Yes

Children younger than 12 years old must be accompanied with an adult to visit the spa.
The same policy applies in case of children treatments.
Children younger than 8 years old are not allowed at the spa.

Spa Services at the Hotel

Number of room treatments:	5 rooms
Body wraps:	Yes
Manicure & Pedicure:	Yes
Body Treatments:	Yes
Couple Massage Room:	Yes
Facial Treatments:	Yes

Recreational Services in the hotel

Cold spring water Pool:	1
Thermal water pools:	2

Pay Methods

Accepted credit cards:	American Express Diners Club Discover Visa Master card
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Guest age politics

Hotel entrance:	18 Years and older.
Free staying for Children between:	0 and 10 years old with regular rate.
Charge for additional person:	\$46 + 13% sales taxes.
Persons 11 years old and older:	\$46 +13% sales taxes.

Other politics visitor's politics

Guest visitors are allowed to stay:	Until 10 00 pm with access to swimming pool.
Restriction for bachelor parties:	yes
Married certificate for honeymoon? :	No
Is check in mandatory? :	Yes

Customer market

The establishment is adapted on several types of costumers:

- Couples
- Families
- Groups
- Elderly people
- Singles
- Nature lovers
- Healthy lifestyle people

Lobby

Check in time:	2 pm
Check out time:	Noon
Late checkout penalty:	50% of room cost.
English speaking receptionist?	Yes, all of them.
Orientation/ induction at check in:	Just necessary information like schedules and what to provide.
No show /Go show politic:	Penalized 100% for total stay.